Inverness Association, Inc. Potomae, Maryland 20854

Inverness Pool 2024 Membership

We are looking forward to welcoming you to the pool this summer!

Please make sure you review the following documents carefully **before completing your application.**

These documents are posted on TownSq and on https://inverness.membersplash.com/inverness-rules-and-regulations/ (the "Inverness Pool Member Splash" website)

- 2024 Inverness Pool Guidelines and hours
- 2024 Inverness Pool Party Rules

In order to receive your pool membership, you must meet the following qualifications:

- 1. You must live in or own a home in the community.
- 2. Your assessments must be current.
- 3. Rental units must have a current lease on file.

Tenants/Landlords

If you own a home in Inverness that you do not reside in and rent to others, use this form https://inverness.membersplash.com/pool-use-transfer-request/ to authorize a transfer of your pool privileges to your tenants. This must be completed annually, and a current lease must be on file with management.

Please note: Homeowners and Tenants may both use the pool for an additional fee of \$465.00 for the season. Please send an email to invernesspool@gmail.com, including your home address and your tenant information, for further instructions.

All residents who are 18 years of age or older who are not listed as the homeowner(s) may be asked to provide proof of residency (see "proof of residency on the Inverness website") in order for their pool application to be approved. Homeowners are those individuals who hold a deed to an Inverness home.

Guest Privileges Rules and regulations can be found under: "2024 Inverness Pool Guidelines and hours" under the "Guest Privilege". Please note a guest entrance must be purchased in advance via your membership account using a credit / debit card. In addition, all guests will be admitted only when accompanied by a pool member and the resident must remain at the pool with the guest at all times until all guests depart.

Have a safe and enjoyable summer!

Yours, 2024 Inverness Pool Committee Inverness Association, Inc. Potomae, Maryland 20854

Inverness Pool Opens on May 25th at 10:30am Is your account ready?

Membership System

The Inverness pool membership is managed by our online pool membership system – Member Splash. This system is entirely managed by your neighbors, the pool committee's volunteers. This digital system streamlines the pool pass application process, enhances pool security, and manages and promotes better communication with residents.

Our check-in system uses headshots to verify members' identities (no physical pool passes!). Each member of the household must have a current picture on file.

ACCOUNT

- 1. Login to your account by using: https://inverness.membersplash.com/
 - Your Username is your house number plus HL (for Heatherton) or CHL (for Coddle Harbor). EX: 7920HL (if you are renting the house it will have dash T added to the end e.g. 7920HL-T)
 - b. Your password is the one you changed it to, if you forgot you may reset your password. It will send to the email on file. If you need assistance please contact invernesspool@gmail.com
- 2. Once you login to your account
 - a. Each adult must acknowledge reading Inverness pool 2024 rules and regulations by clicking the small document icon near their name and filling out the form
 - b. Make sure all the household members are listed
 - c. Make sure each member of your household has a **current** picture.
 - d. Check the emergency contact name and number and make sure they are current.
- 3. Changes to your account may be requested under:
 - https://inverness.membersplash.com/account-edit-update-request/
 - Those changes are request electronically but required an edit from one of the pool committee members, this process may take up to 48 hours.
- 4. If you are new to Inverness or have not completed an online registration for the pool in the past, you will need to set up an account to register for the pool. Please email: invernesspool@gmail.com

UNPAID ACCOUNTS or RED DOLLAR SIGNS

If your account has unpaid under "payment status". It can be either or all of these:

1. Homeowners - your assessment isn't current. Please use TownSq to pay.

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2. Tenants - Your landlord hasn't transferred their pool membership to your household and/or has a balance on their account

If an <u>individual</u> has a red dollar sign under their name it can be either or all of these:

- 1. Picture is missing.
- 2. Need to provide proof of residency please coordinate with a pool committee member to resolve this by emailing invernesspool@gmail.com
- 3. Last year Guest passes are marked as unpaid. In order to activate them, you will need to purchase 2024 seasonal passes and the pool committee will activate them.

Proof of Residency

Proof of residency can be established in one of the following ways:

- 1. You are on the deed, in which case you are in our system as a member, or your name is on the lease and the landlord has submitted the information needed for you to access the pool.
- 2. You have a current Maryland driver's license, Maryland State ID or other valid government issued ID that states your address in Inverness (due to past abuse we can no longer accept the MVA change of address card as proof of Inverness address).
- With a valid photo id (even with a non-Inverness address), you present or scan 2 of the following: recent official or commercial document stating your Inverness address OR a post-marked official or commercial envelope addressed to you at your Inverness address, such as government or official correspondence; credit card or bank statement; insurance policy, card, or bill; school transcript; cell phone carrier or utility bill; pay stub. All documents must be recent and/or current. The Pool Committee will exercise reasonable judgment in determining whether the documents submitted establish proof of residency.

GUESTS

As stated in the rules: you will need to purchase virtual seasonal guest passes in advance and it takes up to 24 hours for us to activate these.

To purchase guest virtual passes, use the payment tab on your account and pay by using a credit or a debit card. Available bundles of seasonal guest passes' prices:

- a. \$15 one (1) guest a day entrance season virtual pass
- b. \$25 up to two (2) guests a day season virtual pass
- c. \$50 up to five (5) guests a day entrance season virtual pass

If you have 6 and more guests, it is considered a party and needs to follow the party reservations procedures.

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Guest entry/collection of cash/checks/credit cards will no longer be available at the pool entrance.

*** All guests will be admitted only when accompanied by a pool member and the resident must always remain at the pool with the guest until all guests depart. ***

PARTIES

Need to be reserved via the membership system and paid in advance to complete the reservation. Reservations without payment will be removed from the system. Party must be reserved at least a week in advance.

The charges of the pool party for each group of guests that are not registered Inverness pool members as follow:

- a. \$30 up to 10 guests
- b. \$50 up to 20 guests
- c. \$80 up to 35 guests

Parties with over 20 GUEST children (under 15 years old) must request at least a week in advance an additional lifeguard at the cost of \$20 per hour to be paid by the host/hostess.

A friendly reminder please be respectful to our lifeguards. They are here to enforce the pool rules and use their discretion to keep our pool safe for everyone's use! They are the sole authority at the pool. If homeowners have questions or problems with the pool rules or their enforcement, they are to contact the property manager at Legum & Norman 703-600-6000

SAVE THE DATE

June 14th 5:00pm our annual kickoff BBQ party hosted by the pool committee

If you have questions or concerns, you may contact our community manager Linda Blum LBlum@legumnorman.com and/or the pool committee for assistance at invernesspool@gmail.com. However, we ask you to be respectful of our time and mindful that we are volunteers.

Have a safe and enjoyable summer!

Yours,

2024 Inverness pool committee